

EOL/EOS Notice

Announced date: 15 Aug 2025

Product	Edgecore SONiC Distribution by Edgecore	
Service	Branch	EOL effective date
	202006	2025.12.31
	202012	2025.12.31

Overview

The **life cycle of service after a community branch**, Edgecore performs one-year Acceleration/Enhancement (development), 3-years sustaining (supporting & maintenance), and then entering EOL(End of Life) phase, which stops the bug fixing but customer can submit or download the image until a formal announcement of EOS (End of Service) for the branch. Customers may make an upgrading plan to newer branch or keep using the version.

Service vs Phase of a branch

The service, Edgecore offered to SONiC users, includes

- Regular image release
 - Regularly release the Software in Acceleration/Enhancement and Sustaining phases, which includes
 - ◆ Feature acceleration / enhancement
 - ◆ Defect fixing
- Patch release
 - Urgent case, while the defect impacts daily operating which cannot be continuous.
 - Fix defect for the specific issue on the platform
- Service Level 1
 - On-line support database for self-service
 - Supporting portal to submit ticket (TSR, Technical Support Request) to acquire the supporting service
- Service Level 2
 - Configuration validation
 - Issue reproducing
- Service Level 3
 - Defect investigation & fixing

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Mapping the service on phases and service state as

Service \ phase	Acceleration / Enhancement (development)	Sustaining (supporting & maintenance)	EOL (End of Life) (Do not sell)	EOS (End of Service)
Regular image release	In service	In service	Out of service	Out of service
Patch release	In service	In service	Out of service	Out of service
Service Level 1	In service	In service	In service	Out of service
Service Level 2	In service	In service	Out of service	Out of service
Service Level 3	In service	In service	Out of service	Out of service

Branch/Version to be discontinued Supporting in plan

Referring to the versions in field, the EOL/EOS plan shows in the following table. If there is any special request in field, please submit ticket before 2025.10.31.

Branch	phase	Replacement	EOL Effective Date (plan)
202006	EOS	202111.10 ~ or 202311.4 (2025 Sep)	2025.12.31 (*1)
202012	Sustaining	202111.10 ~ or 202311.4 (2025 Sep)	2025.12.31
202111	Sustaining	202311.4 (2025 Sep)	2026.12.31 (*2)
202211	Sustaining	202311.4 (2025 Sep)	2027.12.31
202311/ later branch(s)	Acceleration / Enhancement	TBD	2032

(*1) 202006.2, customization case is supported till 2025.12.31.

(*2) EOL of AS5812-54X supporting is 2028.12.31; no replacement for AS5812-54X.

Edgecore continues to strive to provide EOL/EOS notice several months before the EOL notification.